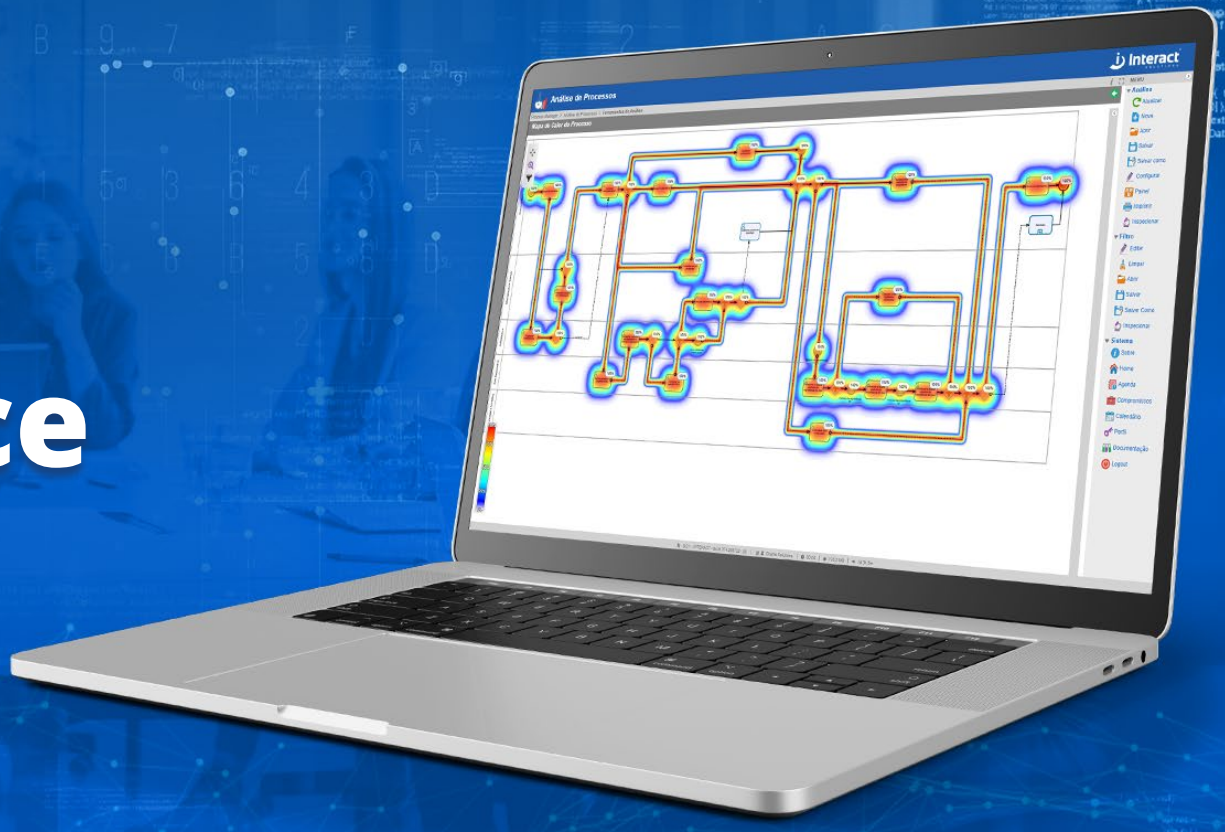
Interact

SOLUTION

3P's Office



Interact

Interact Solutions®

Foundation: 1999

Interact Solutions is the business unity of **INTERACT GROUP**, a Brazilian **software research and development** company. It operates in the Information Technology market with **Suite SA**, a set of more than 20 corporate governance and business intelligence applications.

Interact in numbers

150

Employees

8

Units in Brazil

35

Distribution Partners in Brazil

21

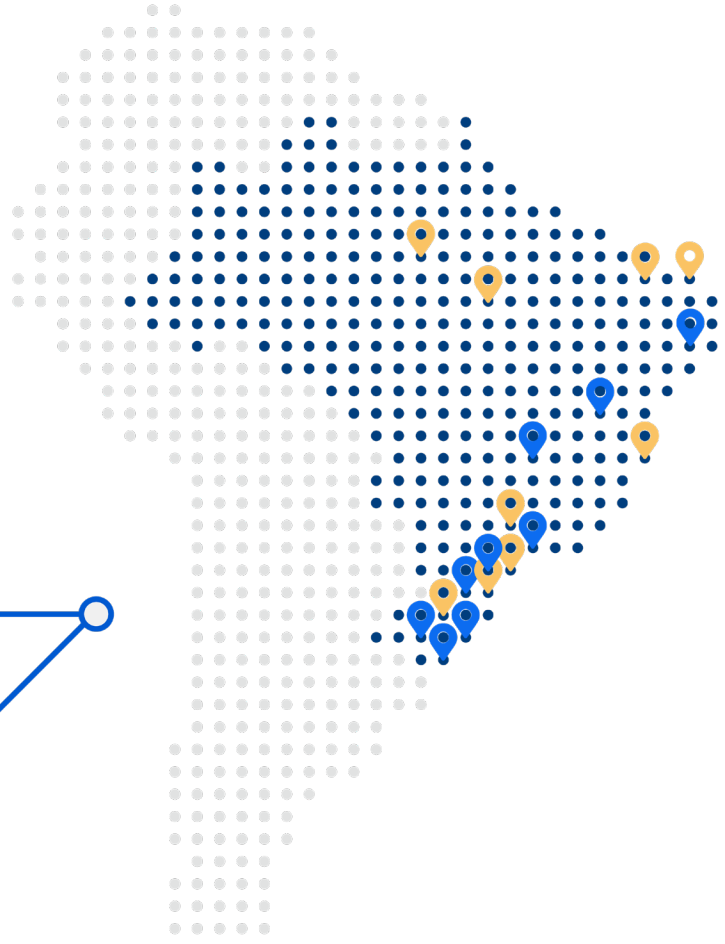
Distributors in Latin America

1064

Installed bases in Latin America

Our partners in Brazil

Interact has 3 headquarters in Rio Grande do Sul and more than 30 partners throughout Brazil. The company's operating modalities are Interact Units, Consulting partners (consultancy and management assistance), Commercial Partners and Business Partners (referral partners).



Interact Unity

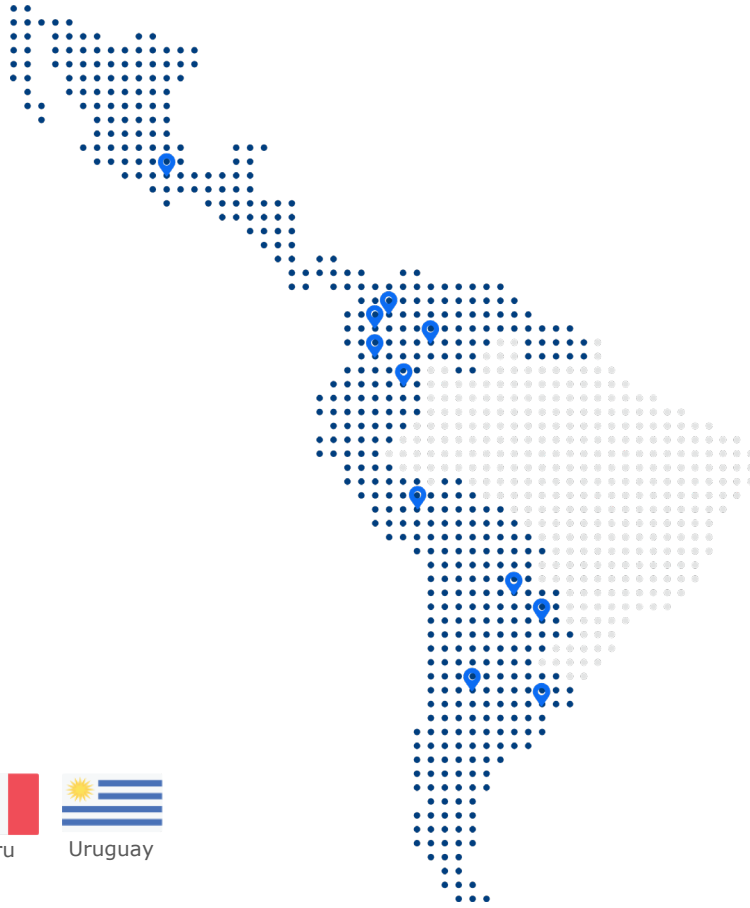
Adviser Partner

Commercial Partner

Business Partner

Our distributors in Latin America

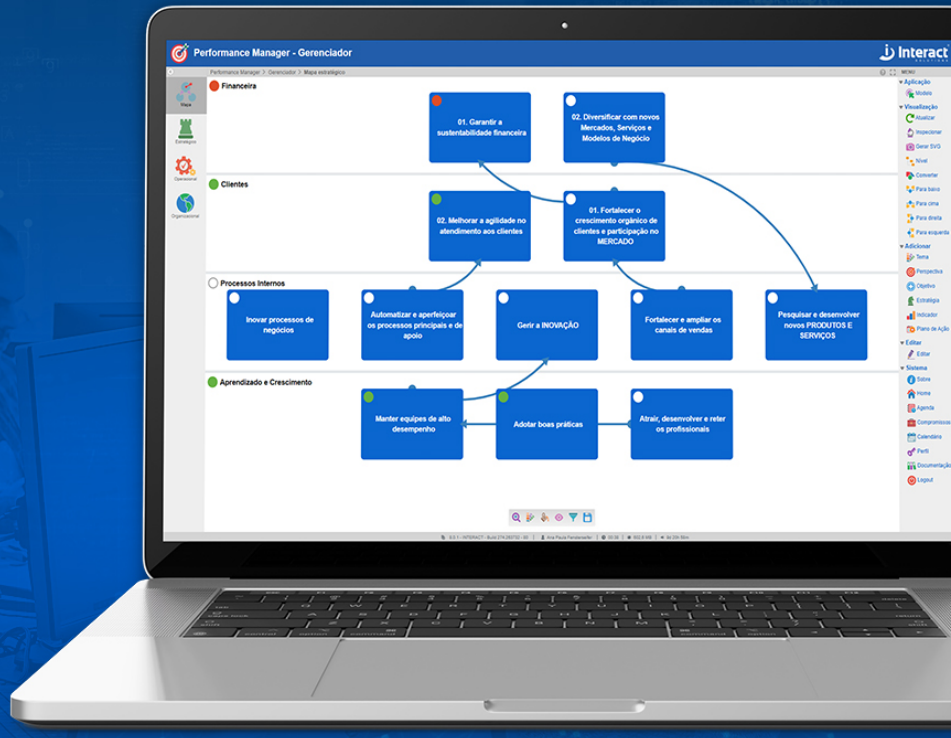
We are present in several countries in Latin America, acting together with business partners. These companies are responsible for the distribution, provision of services and consultancy, a complete job that results in delivering quality and efficient service to customers.



Interact LATAM

Brazil Argentina Bolivia Chile Colombia Ecuador Guatemala Mexico Panama Paraguay Peru Uruguay

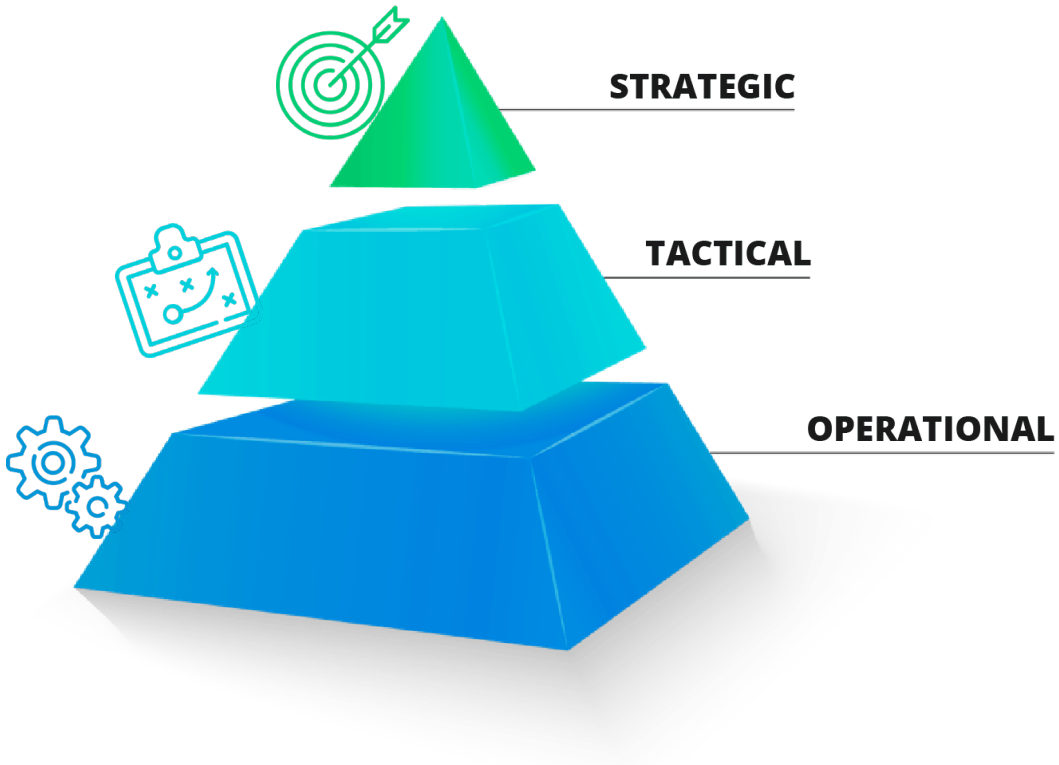
Planning, Projects and Processes



From strategy to operation

One of the biggest challenges for every organization is to be able to effectively implement its strategy at all levels - from the operational to the managerial level.

The 3 P's Office's methodological set has the objective to create an integration between all organizational levels. With this alignment of the operational scope to the strategic level, we seek to offer what Michael Porter defines as Strategic Fit: internal consistency to validate the strategy linked to the external demands of the market.



Strategic level

The first P concerns Planning. In this sense, the BSC - Balanced Scorecard methodology made relevant contributions to corporate management, such as the strategic map, the cause-effect logic and the multilevel indicator tree.

These BSC approaches were implemented in our 3P's Office solution of Suite SA. Through it, we seek to align management systems and processes in order to create synergies between your company's strategies and operations.

Tatical Level

The second P addresses the projects, which places us at the tactical level of the methodological proposal. At this stage, we articulate what we define in the strategic sphere with project management.

Inputs for strategy analysis are generated at this level. Among them, we can mention KPI's (Key Performance Indicator) such as the Cost Performance Index (CPI) and the Term Performance Indicator TPI).

In general terms, the guidelines recommended by the PMI - Project Management Institute are taken as a basis.

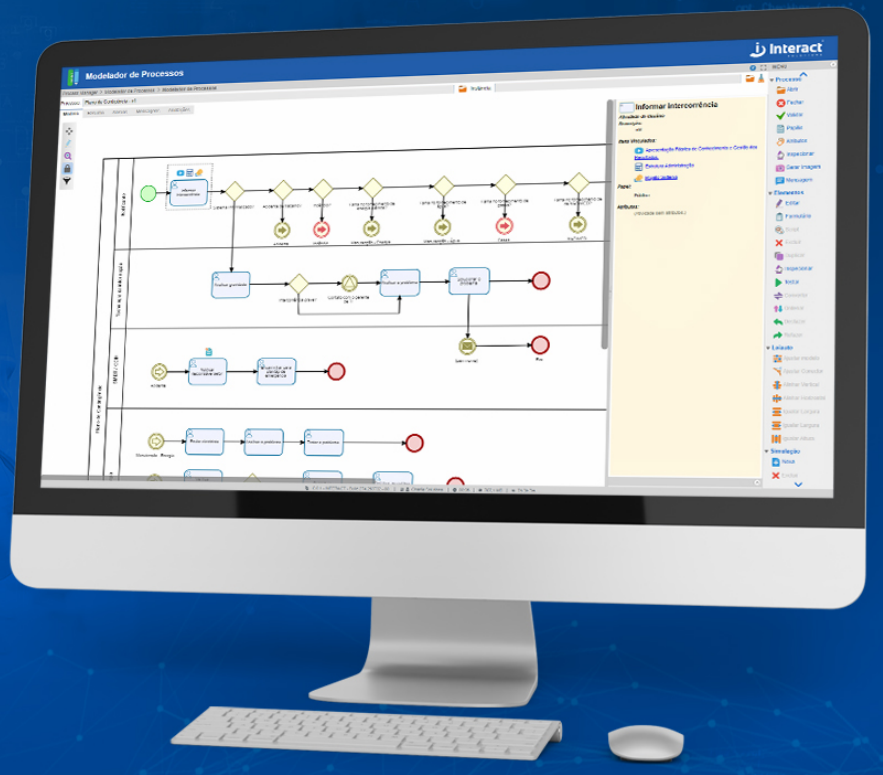
Operational level

The last P refers to your company's processes at the operational level. At this stage, it is necessary to apply the capacity for analysis, control and management by processes.

Process mapping will allow the identification of macroprocesses, which will measure the performance of the operation in relation to the strategic scope.

For this, we use the precepts of Process Management of the BPM – Business Process Management discipline.

3P's Office Solution



Our Solution

Interact presents the 3P's Office solution, which seeks to establish meeting points between BSC - Balanced Scoredcard (strategy), good practices recommended by PMI - Project Management Institute (tactical) and Process Management with BPM - Business Process Management (operational).

Our proposal integrates three modern applications, which, when integrated, ensure alignment from the strategic level to the operational level. With three methodological approaches, you will ensure with our system the control, analysis and execution of your company's strategic planning.

Planning

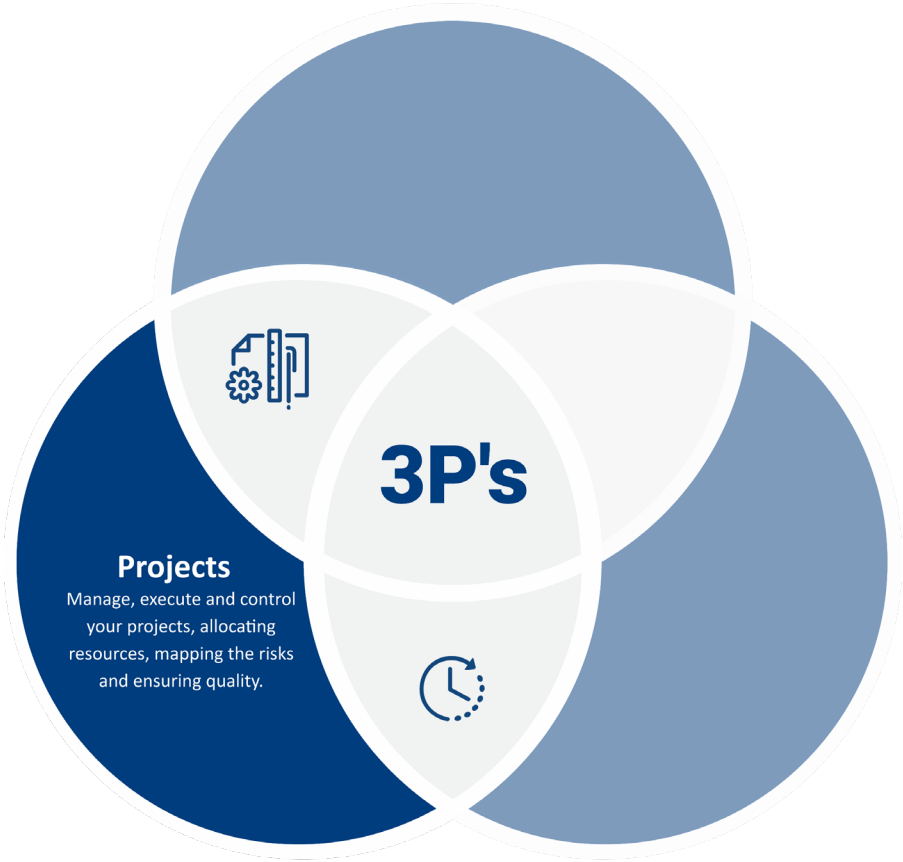
Determine your company's goals and strategies in a single management model. Our solution works based on the BSC – Balanced Scorecard methodology and the MBG – Management by Guidelines concept.

The SA Performance Manager module allows you to control performance indicators, create action plans and carry out critical analysis of your results.

Projects

Manage, execute and control the tactical level of your company, linked to your strategic planning.
With the 3 Ps Office solution, you will be able to manage resources, map risks and ensure the quality of your projects.

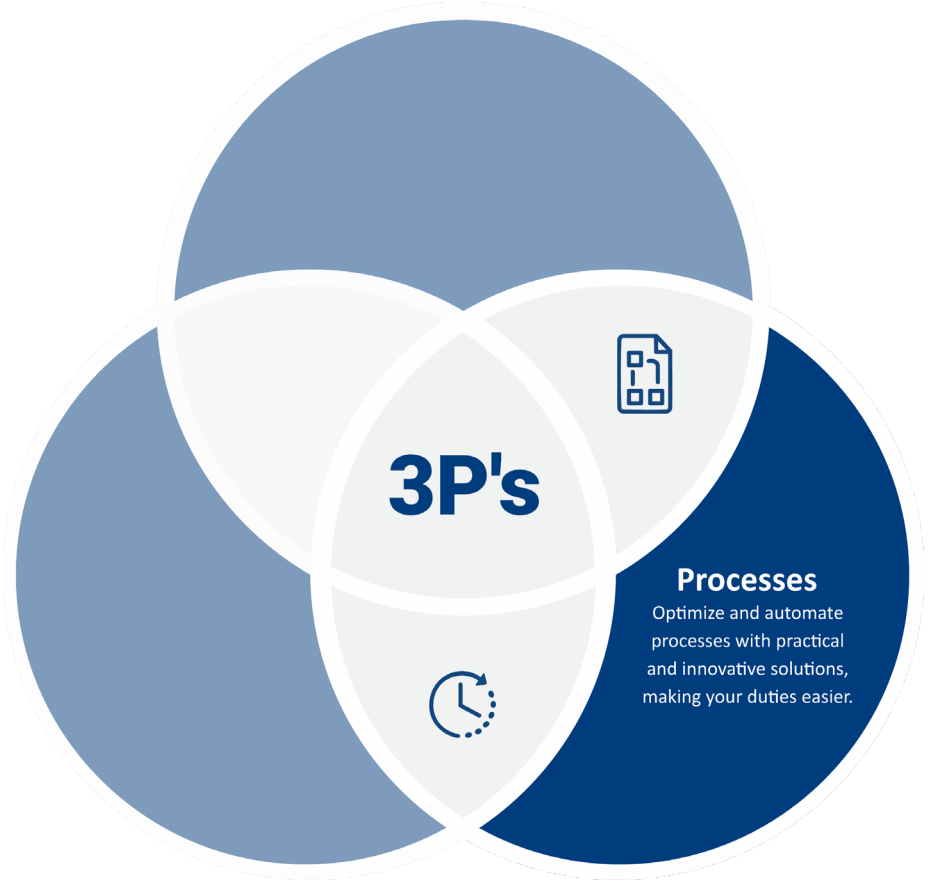
The SA Project Manager module is inspired by the principles advocated by PMI - Project Management Institute. With it, the entire life cycle of projects will be controlled, with EVM (Earned Value Management) through the TPI (Term Performance Index) and CPI (Cost Performance Index) indicators.



Processes

The time has come to consolidate your company's processes in line with the tactical and strategic levels. Improve time management and business performance with the SA Process Manager module.

Based on the BPM - Business Process Management discipline, our tool allows you to map, model and automate processes. With real-time monitoring, you will be able to identify bottlenecks in activity paths and implement continuous improvement measures.

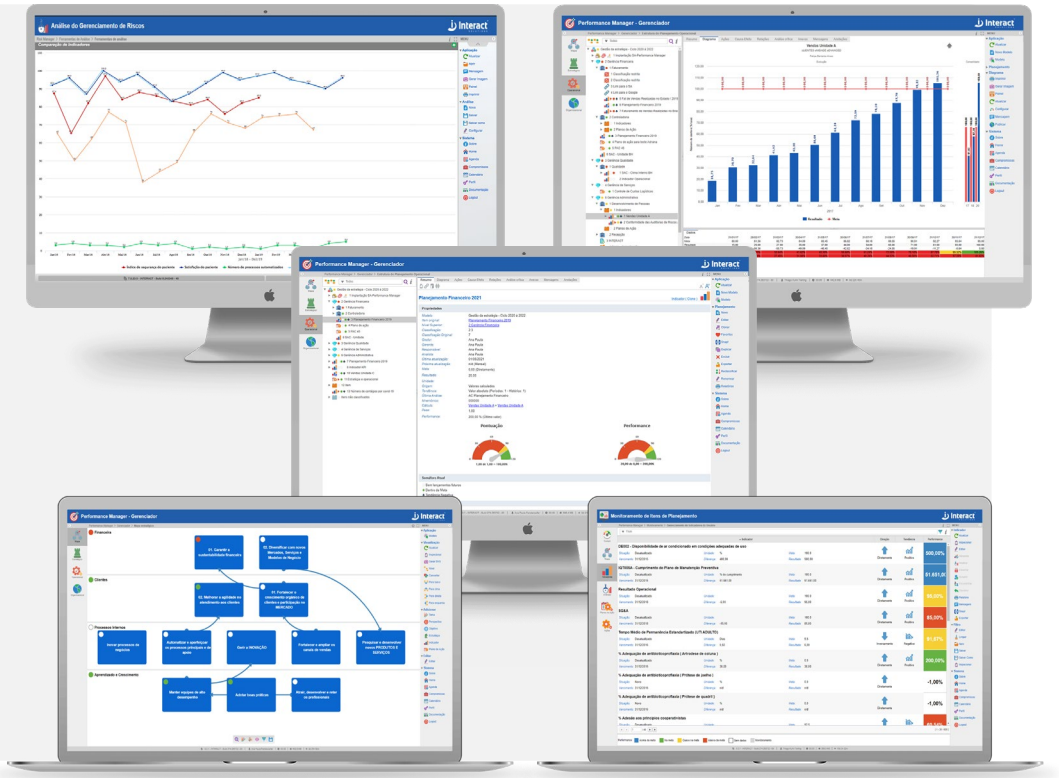


Solution Modules

SA Performance Manager

SA Performance Manager ensures full control of an organization's planning. The system is able to disseminate the strategic culture to all organizational levels.

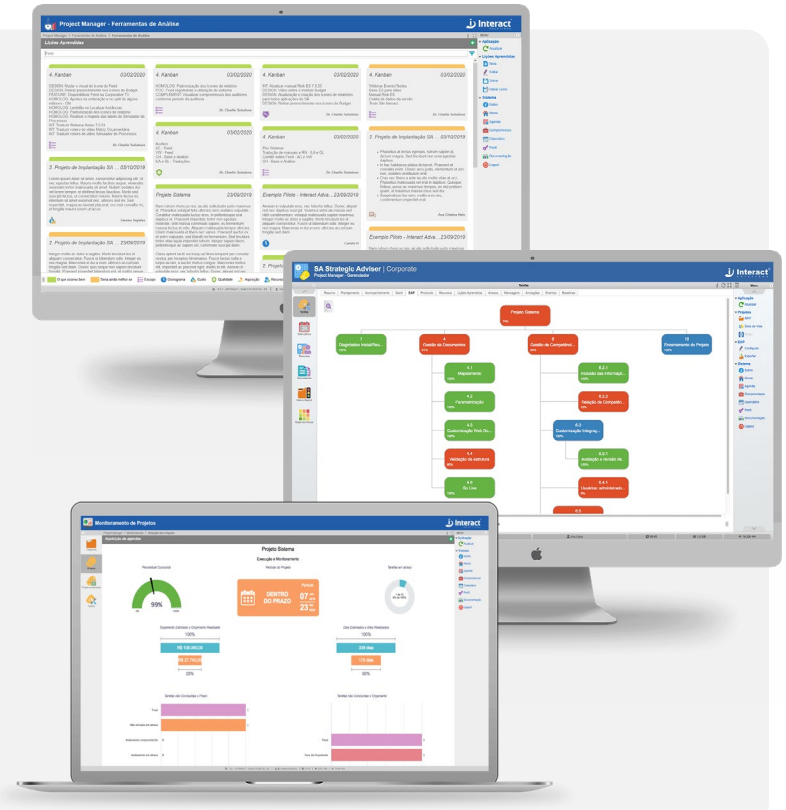
- Strategic planning
- Operational Planning
- BSC and GPD Methodology
- Performance indicators
- Projects and Action Plans
- Critical analysis
- Executive Presentations



SA Project Manager

Through **SA Project Manager** it is possible to manage the execution of projects, with resource control, risk mapping and quality assurance of your organization's projects.

- Project Life Cycle Planning and Control
- Project approval according to prioritization level
- Control and allocation of resources: human, material and cost
- Integration with Strategic Planning, Document Management, MS Project and Project Canvas
- Earned Value Management (EVM) through TPI and CPI indicators
- Monitoring of deadlines and risk control
- Inspired by the principles of PMI - Project Management Institute



SA Process Manager

Automating your organization's processes is the most effective way to gain productivity. SA Process Manager disseminates processes to everyone involved through the BPM - Business Process Management discipline. Thus, it improves time management and business performance.

- Process mapping and design
- Documentation of processes
- Automation and integration of processes
- Online control of process bottlenecks
- Productivity and performance statistics
- Definition of forms and sub-processes
- Real-time monitoring of running instances

All products

SA Application Modules

Suite SA is comprised of modular applications that make up Interact's core product portfolio. Together with management tools and in an integrated manner, these products make up Interact Solutions Group.

SA Components Manager

Suite SA has several management tools that, combined with the modules, increase the productivity and performance of your business. All are available and integrated with other Interact products.

Certifications and Accreditations

Certifications and Accreditations

The Interact Quality Management Solution meets national accreditation levels and international organizations such as the International Organization for Standardization (ISO), National Organization of Accreditation (ONA), Joint Commission International (JCI) and Accreditation Canada International (ACI).

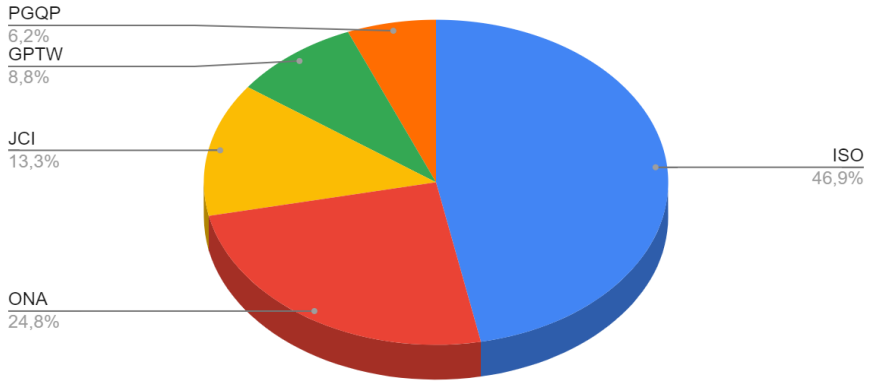
One third of the institutions accredited in Brazil by the Joint Commission International (JCI) are Interact clients.

21.5% of our clients in the health sector are certified by the Brazilian National Accreditation Organization - ONA.

Our clients

Interact has 1,064 Suite SA bases installed in clients throughout Latin America. With our solutions for corporate governance, these public and private companies ensure the highest criteria for international certifications.

Main certifications of Interact customers



SA - Check!
Checklist
ISO 9001 - SCIH
Verificar se nos resumos das auditorias constam as horas de auditoria realizadas pelo QA para as auditorias efetuadas.
5
Verificar se constam no SA Document Manager em Gestão de Projetos
diretrizes de Medição e Análise de Projeto de
participação do QA, GP e GS.
6

Our clients

Brazilian customers portfolio

peccin
Todeschini
Brasal Coca-Cola
FRUKI
BS BIOS Energia Renovável
Sírio-Libanês
Fundação Cristiano Varella Hospital do Câncer de Muriaé
Fecomércio Sesc | Senac
Hospital São Camilo
SOCOR Hospital Geral
Fundação Hemominas
Minu
Instituto Mário Penna
Hospital Mãe de Deus Sistema de Saúde Mãe de Deus
MaterDei Hospital
Hospital São Rafael Monte Tabor
Unimed
Hospital Nove de Julho
Seguros Unimed
Hospital de Clínicas
Santa Casa de Misericórdia Porto Alegre
Ministério da Agricultura, Pecuária e Abastecimento
SERPRO
TRT 8 Tribunal Regional do Trabalho - 8ª Região

Brazilian customers portfolio

Swan Hotéis
Santa Clara desde 1912
Senac
Rede La Salle
PGQP Qualidade RS
Sesc
Marista
Pró Saúde
STIHL
UCS Universidade de Caxias do Sul
Univates
PUC Campinas Pontifícia Universidade Católica
Unisul
martplast indústria de embalagens
PUCRS Pontifícia Universidade Católica do Rio Grande do Sul
Dália Alimentos
Fundação Família Previdência
Mercur Desde 1924
Sengers Sindicato dos Engenheiros
simers
Drogaria Minas-Brasil vender barato é tradição
CRT4 Central de Registro de Títulos e Ativos
Rede de Saúde Divina Providência
Santa Casa de Misericórdia de Curitiba 1852

International customers portfolio

MARISTAS Chile	CHINALCO	Datapar®	COLCHONES ELDORADO DORMIR PARA VIVIR
Coopidrogas	IBERMANSA	SANATORIO DEL OESTE	jaramillomora CONSTRUCTORA

Interact

STRATEGIC SOLUTIONS AND CORPORATIVE INTELLIGENCE