

CORPORATE PRESENTATION





Who we are

Corporate Philosophy

Mission

Research innovative technologies and management methodologies to develop and deliver advanced solutions to customers, providing sustainable growth for the organization, units, partners and employees, benefiting suppliers and society

Vision

Be an international reference in technology and management solutions to promote corporate intelligence.

Values

- Competitiveness and Sustainability
- Commitment and Quality
- Ethics and Social Responsibility
- Innovation and Entrepreneurship
- Relationship and Collaboration
- Respect and Trust

Interact in numbers



150

Employees



8

Units
in Brazil



35

Distribution
partners



21

Distributors in
Latin America



1064

Bases installed
in Latin America



Interact Solutions®

Foundation: 1999

Interact Solutions is the administrative unit of **INTERACT GROUP**, a Brazilian software research and development company. It operates in the Information Technology market with SA Strategic Adviser Suite, a set of more than 20 applications for corporate governance.



Interact Solutions®

Together with units and partners, Interact occupies a recognized leadership position in Brazil and it's expanding abroad.

The company's headquarters are located in southern Brazil, state of Rio Grande do Sul, city of Lajeado. Business partners are located in the main Brazilian and Latin American capitals.



Our partners in Brazil

Interact has 3 headquarters in Rio Grande do Sul and more than 30 partners in Brazil. The company's operating modalities are Interact Units, Adviser Partners (consultancy and management advice), Commercial Partners (commercial partners) and Business Partners (referral partners).

Interact Units

Adviser Partner

Commercial Partner

Business Partner





Interact Bridges

Foundation: 2018

Located in front of Interact Solutions, in Lajeado, Interact Bridges is the Interact Group's National and International Business Unit, which also houses the Communication and Marketing area and the Interact Studio, a space for recording videos, broadcasts and training.





Interact Technology

Foundation: 2012

Located in the Regional Scientific and Technological Park of UNISC - TecnoUnisc, Interact Technology is a software development unit of the Interact Group, specialized in the BPMS - Business Process Management Suite of SA Strategic Adviser, the SA Process Manager module.



Our distributors in Latin America

Interact is present in several countries in South and Central America and works together with business partners. These companies are responsible for the distribution, provision of services and consultancy, providing Latin American customers with a quality and efficient service.



Brasil



Argentina



Bolívia



Chile



Colômbia



Equador



Guatemala



México



Panamá



Paraguai



Peru



Uruguai



Axes of Operation

Research and Innovation

With Interact Consulting, the company seeks to develop modern business methodologies for cognition and operationalization, strengthening partnership connections and distributing technology solutions to national and international markets. The Unit is responsible for the development of solutions, customizations, integrations, qualifications and training.



**RELATIONSHIP
TO THE CLIENT**



**CUSTOMER
PROJECTS**



**DEVELOPMENT
PROJECTS**

Development of Products and Solutions

The Interact Products and Software Development area develops products for SA Strategic Adviser Suite, a set of modules that, in an integrated manner, make up the different Interact solutions. Currently, Suite SA includes 15 governance and corporate intelligence modules, linked to 15 management tools and 13 technology solutions for public and private organizations.



Our products



SA Application Modules






Suite SA is composed of modular applications that form Interact's main product portfolio. Together with management tools and in an integrated manner, these products make up the Interact Group's technology solutions.



SA Components Manager

Suite SA has several management tools that, combined with the modules, increase the productivity and performance of your business. All are available and integrated with other Interact products.

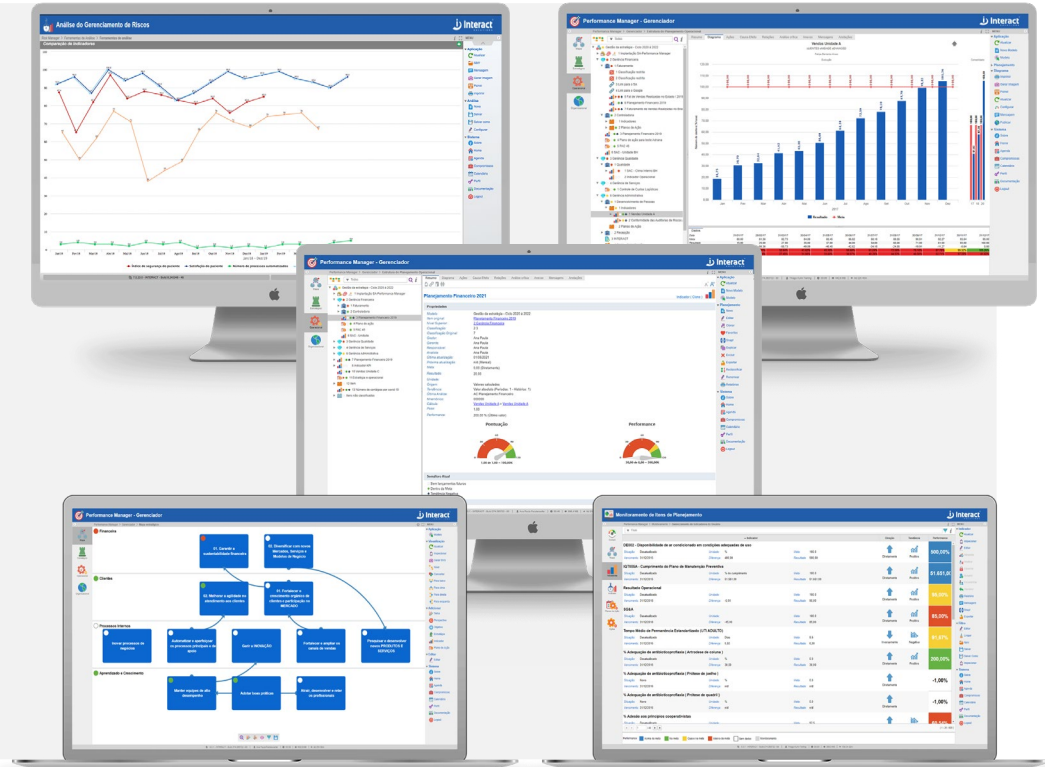

Security for high performance governance

 SA Dashboard	 SA Panel	 SA Presenter
 SA 5 Whys	 SA Ishikawa	 SA SWOT Analysis
 SA Risk Map	 SA BAM Analysis	 SA Pivot
 SA Workflow Designer	 SA Project Canvas	 SA Digital Signature
 SA Bow Tie	 SA Defense Layers	 SA Reports



SA Performance Manager guarantees total control over an organization's planning. The system is capable of disseminating the strategic culture to all organizational levels.

- ✓ Strategic planning
- ✓ Operational Planning
- ✓ BSC Methodology - Balanced Scorecard
- ✓ Performance indicators
- ✓ Projects and Action Plans
- ✓ Critical analysis
- ✓ Executive Presentations





SA Analytics Manager has a set of methodologies and technologies that allow consolidating organizational intelligence and the analytical look of business information. The module gathers and crosses data from several sources, providing qualitative and relevant information to assist decision making and contribute to the inference of future events.

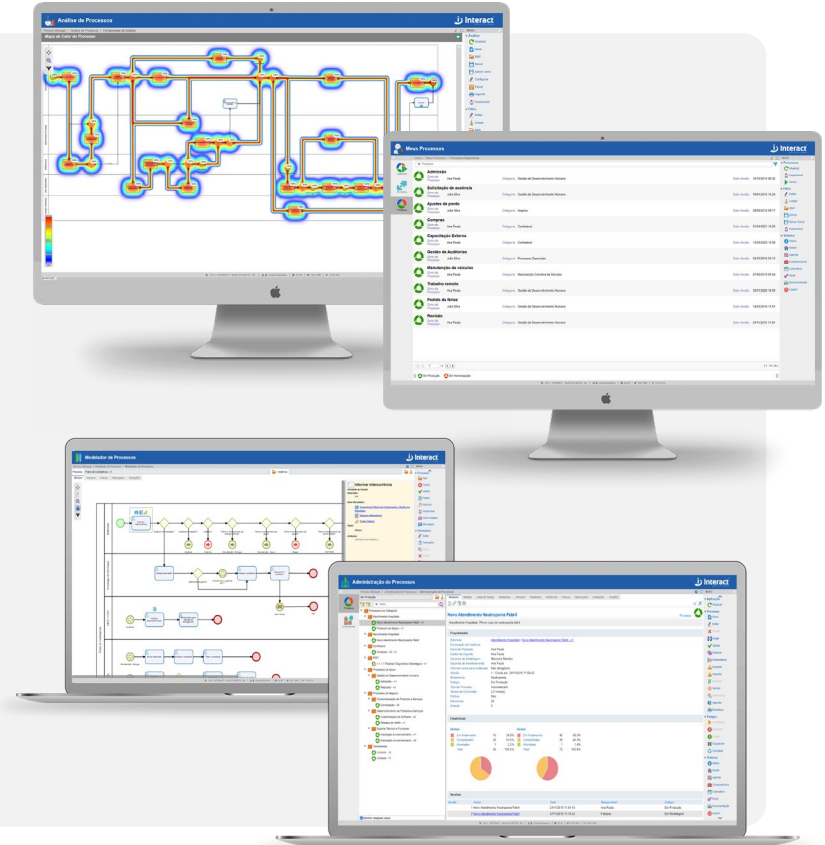
- ✓ Dynamic management of organizational performance
- ✓ Drill anywhere - strategic, tactical and operational
- ✓ Reports and dashboards
- ✓ Management and integration





Automating your organization's processes is the most effective way to achieve productivity. **SA Process Manager** disseminates the processes to all those involved through the BPM - Business Process Management methodology. Thus, it improves time management and business performance.

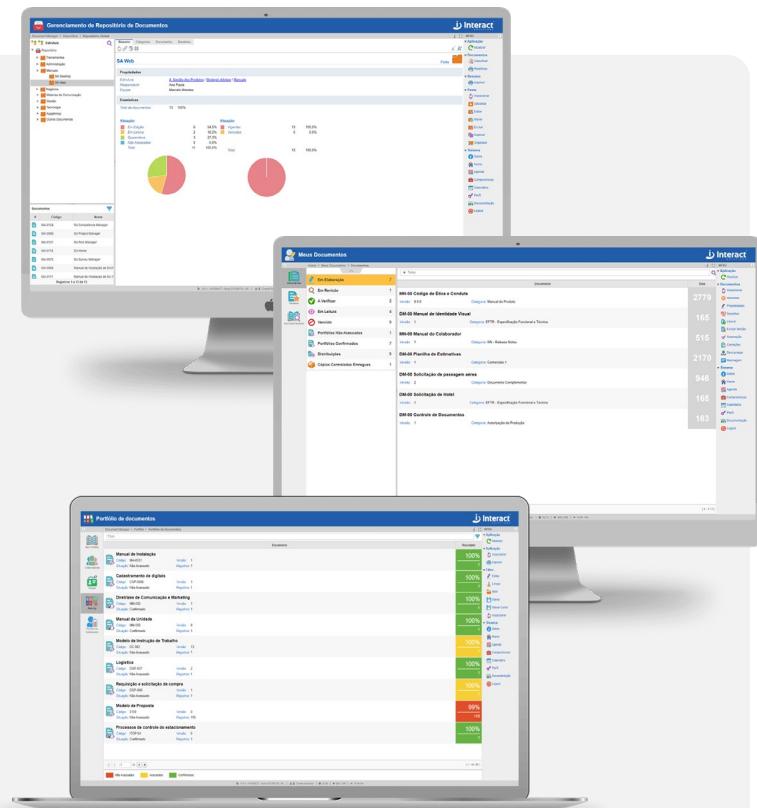
- ✓ Process mapping and design
- ✓ Documentation of processes
- ✓ Automation and process integration
- ✓ Online control of process bottlenecks
- ✓ Productivity and performance statistics
- ✓ Defining forms and sub-processes
- ✓ Real-time monitoring of running instances





SA Document Manager is an excellent tool for document management. The module allows the elaboration and availability of documents electronically, in addition to monitoring controlled documents.

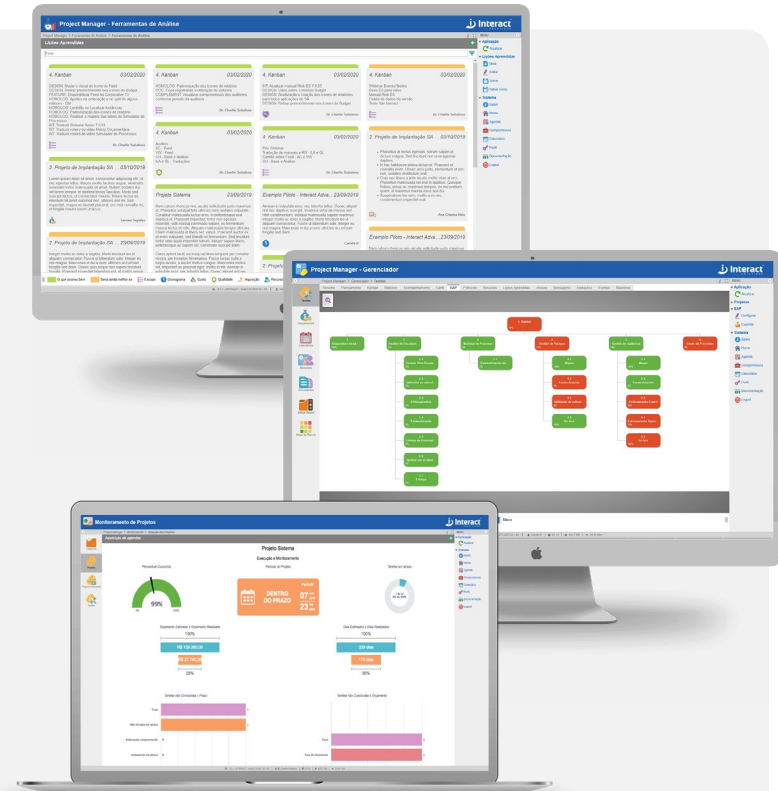
- ✓ Electronic Document Management (EDM)
- ✓ Version control and distribution of controlled copies
- ✓ Complete workflow - from drafting to document obsolescence
- ✓ Document portfolio by department, sector or job title
- ✓ Custom Document Catalogs
- ✓ Customized master list of documents
- ✓ Security, availability and integration
- ✓ Compatible with ISO Certifications





Through the **SA Project Manager**, it is possible to manage project execution, with resource control, risk mapping and quality assurance for your organization's projects.

- ✓ Project life cycle planning and control
- ✓ Approval of projects according to priority level
- ✓ Control and allocation of resources: human, material and cost
- ✓ Integration with Strategic Planning, Document Management, MS Project and Project Canvas
- ✓ Earned Value Management (EVM) through IDP and IDC indicators
- ✓ Monitoring deadlines and risk control
- ✓ Inspired by the principles of PMI - Project Management Institute.

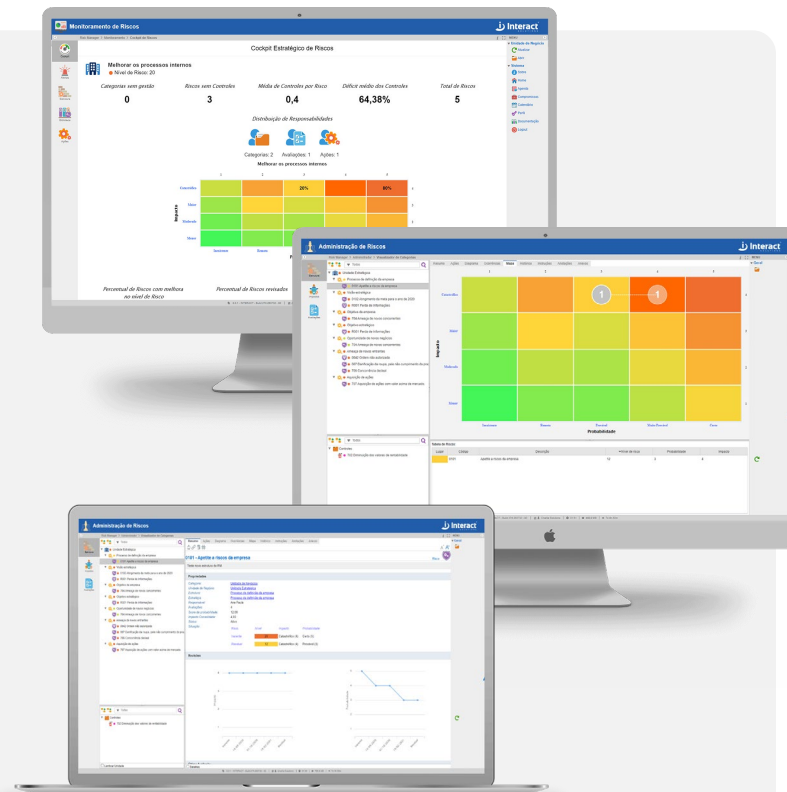




SA Risk Manager supports and guides risk management, with stages of identification, analysis, review or audit and treatment. The module covers the entire risk management structure, with integration of governance, strategic planning, processes and operations, with control practices, risk factors, application of audits and control of actions. The ultimate goal is to mitigate the materialization of risks and to support strategic decision-making.

Aligned with the main methodologies used worldwide, such as:

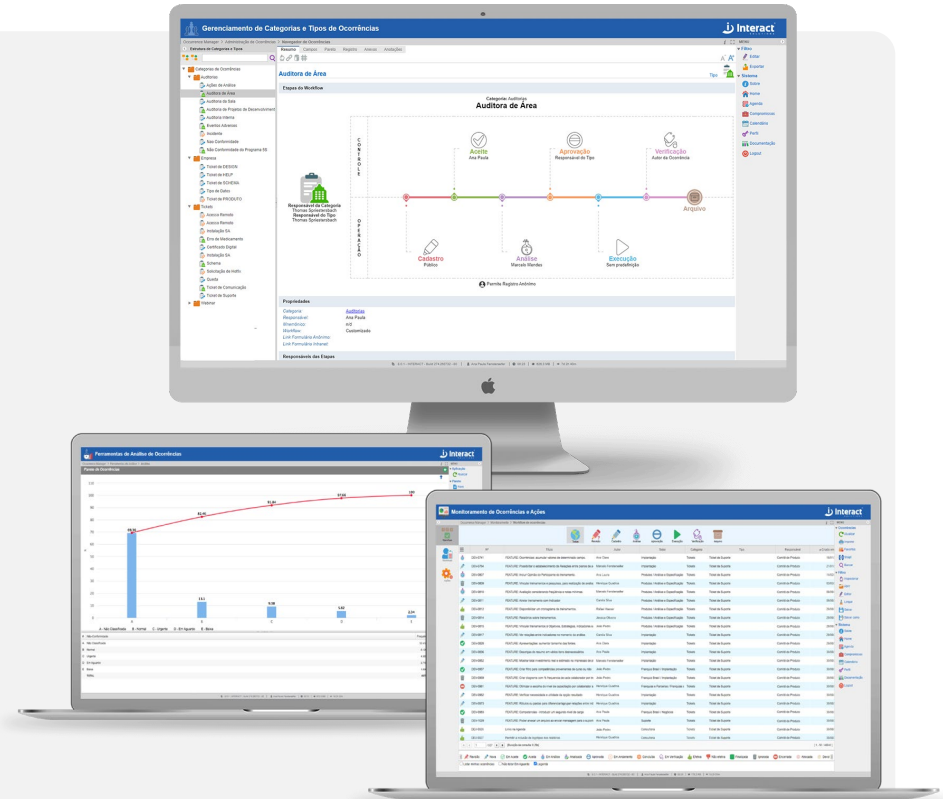
- ✓ ISO 9000
- ✓ ISO 31000
- ✓ PMBOK, SOX – Sarbanes Oxley





SA Occurrence Manager is a manager of occurrences and non-conformities. The system identifies the concentrations of incidents and thus allows them to be transformed into opportunities for improvement.

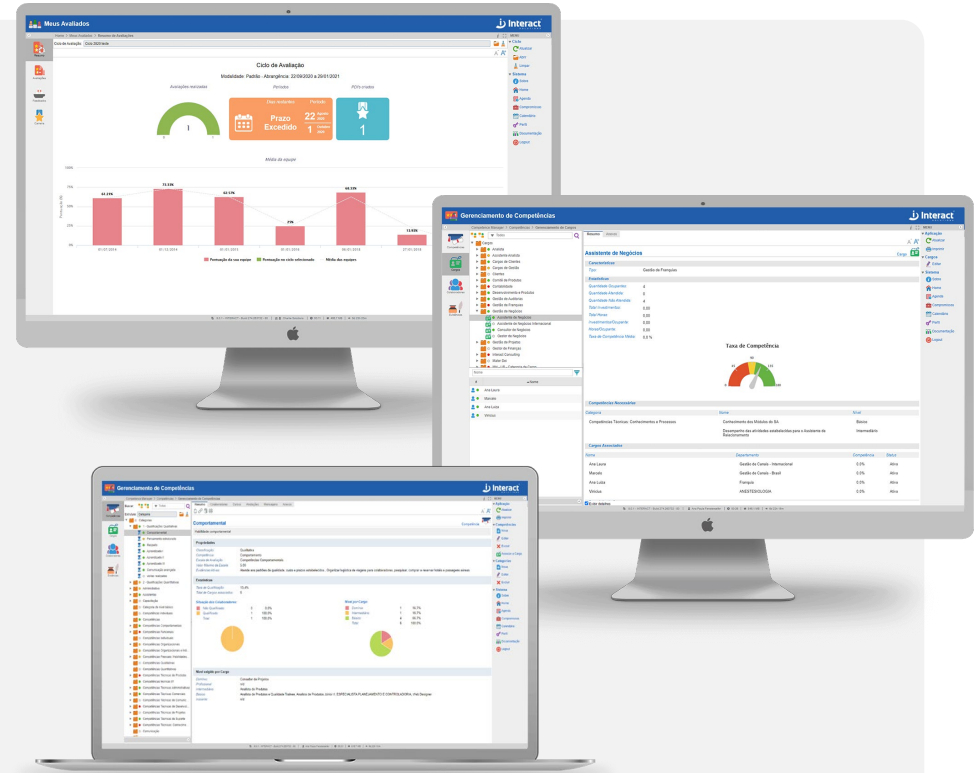
- ✓ Personalized record of non-conformities
- ✓ Workflow of occurrences
- ✓ Pareto Chart Analysis
- ✓ Cause and Effect Diagram - Ishikawa Diagram
- ✓ Preventive and corrective action plans
- ✓ Generation of performance indicators
- ✓ Integration with portals and websites





In **SA Competence Manager**, it is possible to monitor and develop the organization's employees, mapping the skills of each position and ensuring the development and improvement of professionals.

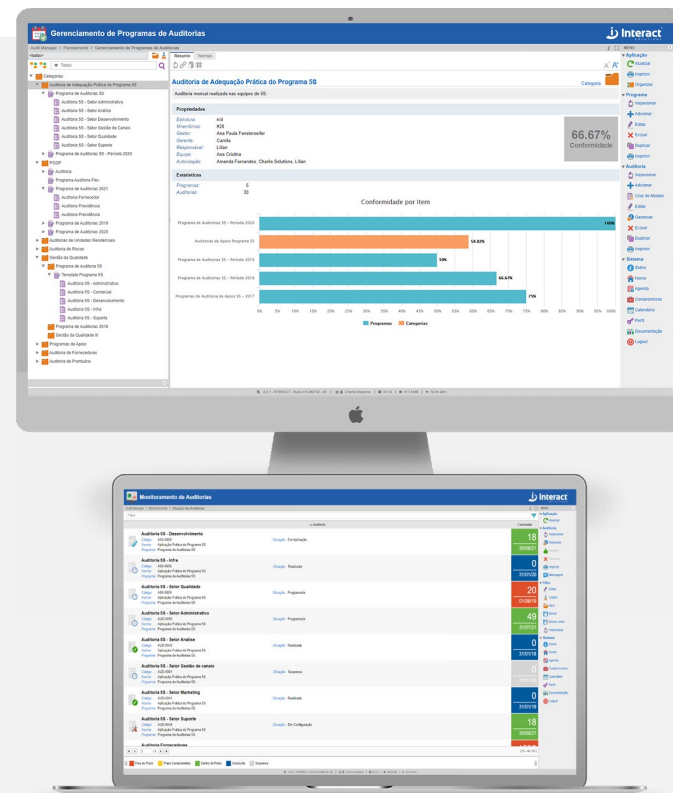
- ✓ Skills mapping
- ✓ Qualifications Evaluation
- ✓ Results assessment
- ✓ Individual Development Plan - IDP
- ✓ Course Planning
- ✓ Performance indicators
- ✓ Support for remuneration projects





The **SA Audit Manager** module, through the management of audit programs, allows the organization to audit the requirements of external and internal standards with quality standards, highlighting and recording non-conformities and opportunities for improvement.

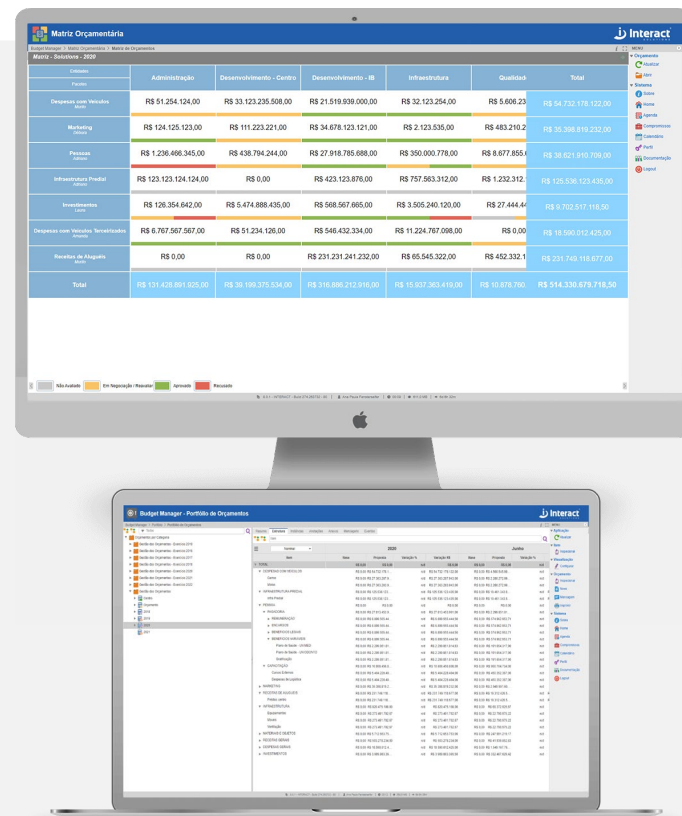
- ✓ Audit program planning and management
- ✓ Complete audit preparation and application workflow
- ✓ Parameterization of check lists appropriate to regulations
- ✓ Registration of evidence and non-conformities for checkpoints
- ✓ Integration with Non-Compliance Management
- ✓ Control and management of the audit team schedule
- ✓ Audit management report





SA Budget Manager is a system form economic, financial and property planning which allows, que permite, based on the business premises defined, the construction pf scenarios for a better business decision-making.

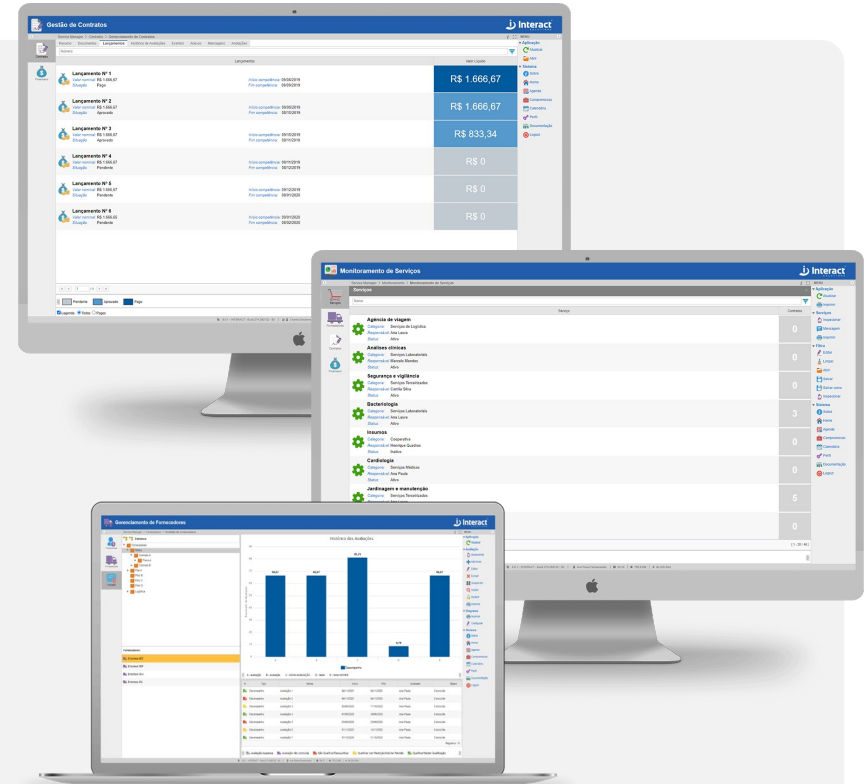
- ✓ Consolidated and separated vision by Units/Business and Projects (Fixed and variable budgets)
- ✓ It supports multi scenarios with comparison between others scenarios
- ✓ Simulation and viability study of financial and personal projects
- ✓ Execution of approved projects
- ✓ Integration with all the **Suite SA**
- ✓ Integration with ERP;
- ✓ Environment 100% Standard Web SA.0% Web padrão SA.





SA Service Manager allows organizations to control the contracted services, managing contracts signed with suppliers, from the assessment of the supplier to the bidder to the periodic measurement of performance.

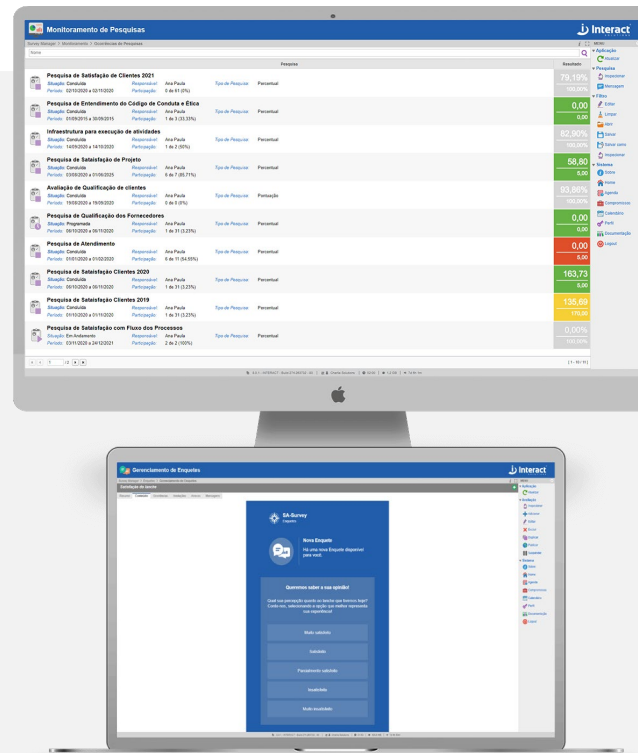
- ✓ Supplier portfolio by type of services
- ✓ Supplier contract management
- ✓ Supplier qualification assessment
- ✓ Performance evaluation of contracts





Improve your business management with **SA Survey Manager**. The module collects, tabulates and extracts its results, making management a simpler and more agile task.

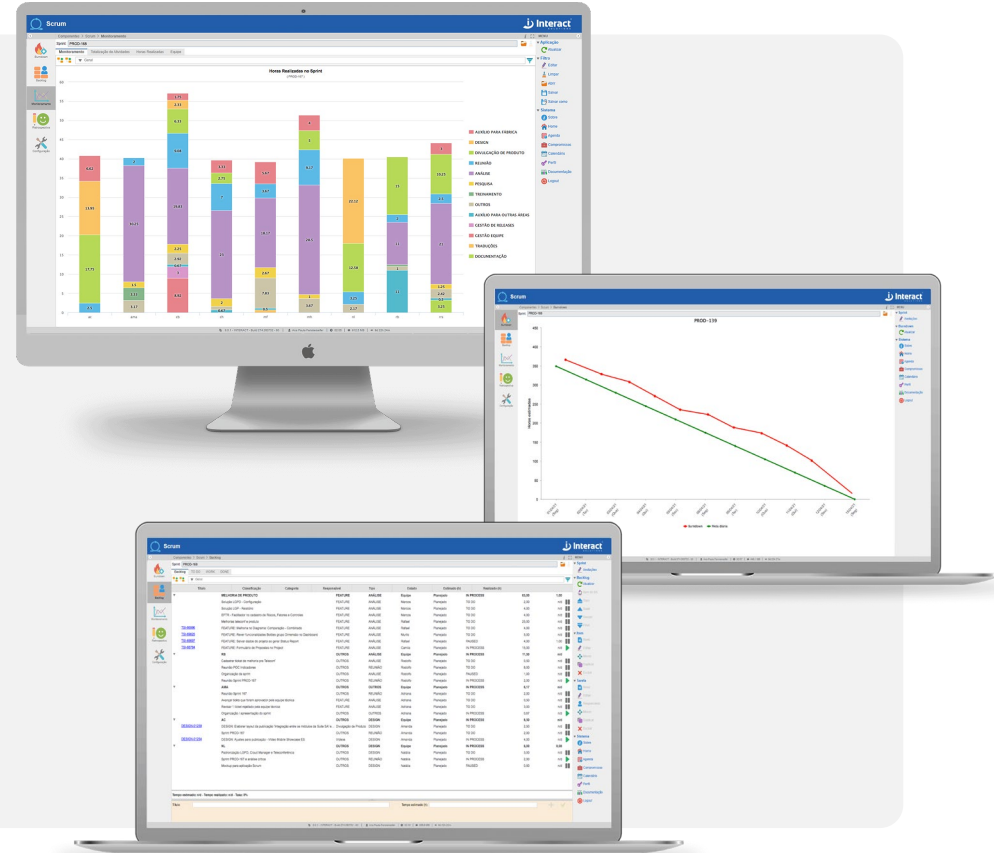
- ✓ Complete workflow to the operationalization of electronics surveys
- ✓ Survey application electronically or conventionally
- ✓ Real time following of the feedback from the participants
- ✓ Targeted reviews by participants' entity and by occurrence
- ✓ Option for anonymous survey with personal protection through password
- ✓ Consolidated and targeted reports with systematically and detailed views
- ✓ Statistics and management analysis through the answers data crossing
- ✓ Possibility of linking the survey's results in the structure of **SA Performance Manager**.





With **SA Scrum Application**, you will guarantee the execution of the agile Scrum methodology in your projects. The Interact tool allows the creation of several project sprints and the monitoring of different teams.

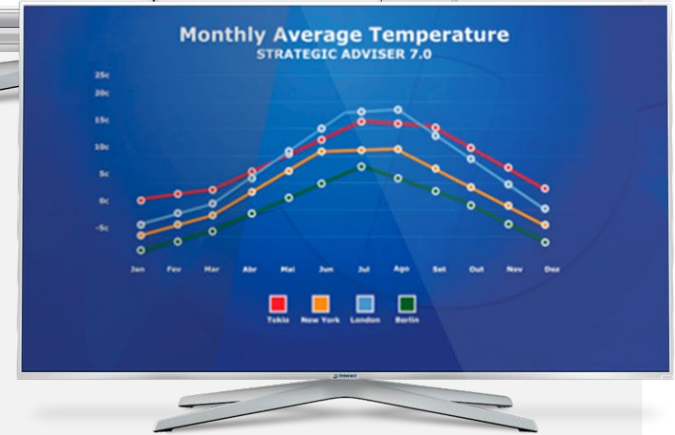
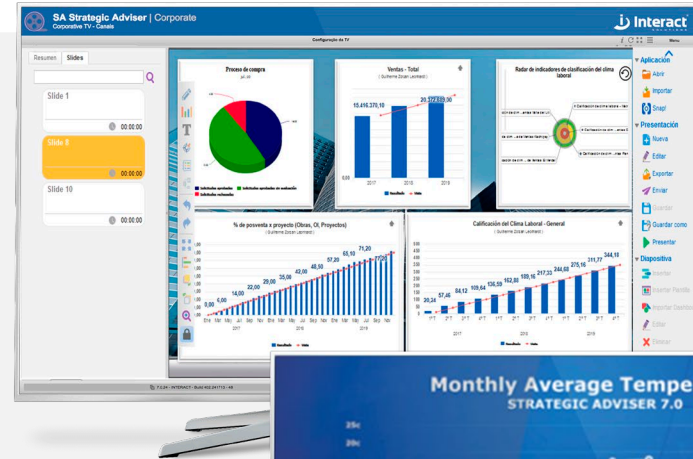
- ✓ Service of the Scrum agile methodology
- ✓ Monitoring team tasks
- ✓ Space for critical analysis of projects
- ✓ Indicators and graphs for analyzing the results
- ✓ Monitoring and analysis of results





The information made available in Suite SA can be strategically presented to the audiences involved through **SA Corporate TV**. The system allows the dissemination of system and other data to employees, customers or visitors on different devices.

- ✓ Visual Management
- ✓ Alerts integrated to Suite SA modules
- ✓ Suite SA graphics updated instantly
- ✓ Channels with personalized content
- ✓ Integration with online video portals





Discover the teleconference application, a complete remote advisory tool for corporate management and video contact with co-workers.

- ✓ Creation of up to 20 simultaneous rooms and permission of up to 100 participants per room
- ✓ Application available for desktop and mobile devices, integrated with **Suite SA**
- ✓ Data protection guarantee, in line with the General Data Protection Regulation of the EU
- ✓ Meeting room creation using the My Appointments application
- ✓ Compatibility with the main browsers on the market
- ✓ Availability of file sharing and SA items per attachment per room



Our Solutions

- Quality Management
- QMS + Regulatory
- Process Management
- Strategic Management
- Project Management
- Office 3P's
- Remote Management Kit

- Compliance and Risk Management
- GDPR Management
- Service Management
- Competence Management
- Human and Professional
- Development Management



Our Solutions

Quality Management



3P's Office



Our Solutions

Process Management



Compliance and Risk Management



Our clients

Brazilian customer portfolio



Brazilian customer portfolio



International customer portfolio





Interact network

Strategic Alliances

Interact integrates a series of associations, from the regional level to the international level. These are strategic alliances that promote cooperation between organizations for mutual benefits, both in the development of new products and services and to explore new markets.



Special projects

In order to encourage and strengthen management excellence, Interact supports philanthropic institutions through special projects.





**STRATEGIC SOLUTIONS
AND CORPORATIVE INTELLIGENCE**